

Delivery Policy

Revision 1

30th October 2019

All orders are shipped within 48 hours, Monday to Friday, 9am – 5pm (excluding bank/public holidays), unless otherwise stated. Estimated delivery time is 2-3 working days.

Free, next day delivery shipping promotions on certain items are only valid in the UK mainland and the item must be purchased before 1pm, Monday to Friday (excluding bank/public holidays), to qualify for next day delivery.

We use a number of preferred couriers to deliver our orders in the UK.

Overseas Shipping

If you would like to enquire about overseas shipping, please get in touch via the Contact page of our website: <https://ecl-ips.com/contact-us/> or email: info@ecl-ips.com and we will do our utmost to assist.

Shipping Rates

The rate charged for the shipping of your order is based on the weight of your products, and your location. Before the final checkout page on the website, you will be shown what the cost of shipping will be, and you will have a chance to not place your order if you decide not to.

Back Orders

If an item goes on back order, we will get in touch with you.